Retail Operations Installation Guide Oracle FLEXCUBE Universal Banking Release 14.4.0.0.0 Part No. F20443-01 [May] [2020]



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# 1. Preface

### 1.1 Introduction

This guide helps you to install the Retail Operations services, User Interface, and Conductor Process flow on designated environments. It is assumed that all the prior setup is already done related with WebLogic 12c installation, WebLogic managed server creation and Oracle DB installation.

It is recommended to use dedicated managed server for each of the Plato infrastructure services, Retail Operation Services and Retail Operations User Interface.

### 1.2 Audience

This document is intended for WebLogic admin or ops-web team who are responsible for installing the OFSS banking products.

# 1.3 <u>Documentation Accessibility</u>

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <a href="http://www.oracle.com/us/corporate/accessibility/index.html">http://www.oracle.com/us/corporate/accessibility/index.html</a>

# 1.4 Organization

This installation user guide would allow you to install the below mentioned Retail Operation services, UI, process flow in same order

#### **Retail Operations Services**

- 1. stage-services
- 2. obpy-party-services
- 3. party-kyc-services
- 4. obpy-businessprocess-services
- 5. obpy-party-handoff-services
- 6. obpy-party-publisher-services
- 7. obpy-party-maintenance-service
- 8. obpy-party-adapter-services
- 9. obremo-srv-bcn-branchcommon-services
- 10. obremo-srv-adp-adapter-services
- 11. obremo-srv-cas-cash-services
- 12. obremo-srv-cmn-ml-processing
- 13. obremo-srv-cmn-transaction-services
- 14. obremo-srv-cus-customer-services
- 15. obremo-srv-pay-payment-services
- 16. obremo-srv-prj-projection-services
- 17. obremo-srv-tds-term-deposit-services
- 18. cmc-fc-ai-ml-services
- 19. obremo-rpm-maintenance-services
- 20. obremo-rpm-process-driver-services
- 21. obremo-rpm-businessprocess-services
- 22. obremo-rpm-businessproductdetails-services
- 23. obremo-rpm-cmn-applicantservices



- 24. obremo-rpm-cmn-hostservices
- 25. obremo-rpm-cmn-scorecardservices
- 26. obremo-rpm-lo-loanapplications
- 27. obremo-rpm-sav-account-service

#### **User Interface**

28. obremo-app-shell-14.4.0.0.0

#### **Process Workflow**.

- 29. OBPY-PARTY-ONBOARDING-PROCESSFLOW
- 30. CURRENTACCOUNT
- 31. EDUCATIONLOAN
- 32. HOMELOAN
- 33. INITIATION
- 34. PERSONALLOAN
- 35. SAVINGSACCOUNT VEHICLELOAN

# 1.5 Related documents

For more information, refer to the following documents:

- Getting Started
- Retail Operations Pre installation Guide
- ANNEXURE-1



# 2. Database Setup

# 2.1 Introduction

In this section you are going to setup database related configuration for Retail Operations Installation. It is recommended to create different schema for each application. Below setup is designed to work with separate schema for each application.

# 2.2 Pre-requisite

In this section, you are going to setup database related configuration for Retail Operations Installation. Before you proceed, ensure pre-installation setup is done. The pre-installation setup includes the configuration of database, setting up the setUserOverrides.sh. After creating the schema for each of the required micro services, DDLs and INCs of each micro-service to be compiled in the respective schemas. The DDLs and INCs ensure the creation of tables and availability of static data required for the execution of services. These are compiled automatically using flyway.

### 2.3 Database Setup

To setup DB for Retail Operations schema's to be created-

Service Name	Schema Required
stage-services	Yes (obpy-party-service schema)
obpy-party-services	Yes
party-kyc-services	Yes (obpy-party-service schema)
obpy-businessprocess-services	Yes
obpy-party-handoff-services	Yes (obpy-party-service schema)
obpy-party-publisher-services	Yes (obpy-party-service schema)
obpy-party-maintenance-service	Yes (obpy-party-service schema)
obpy-party-adapter-services	Yes (obpy-party-service schema)
obremo-srv-bcn-branchcommon- services	Yes
obremo-srv-adp-adapter-services	Yes
obremo-srv-cas-cash-services	Yes
obremo-srv-cmn-ml-processing	No
obremo-srv-cmn-transaction- services	Yes
obremo-srv-cus-customer-services	Yes



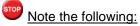
Service Name	Sahama Daguirad
Service Name	Schema Required
obremo-srv-pay-payment-services	Yes
obremo-srv-prj-projection-services	Yes
obremo-srv-tds-term-deposit- services	Yes
cmc-fc-ai-ml-services	Yes
obremo-rpm-maintenance-services	Yes (obremo-rpm-maintenance-services schema)
obremo-rpm-process-driver- services	Yes (obremo-rpm-process-driver-services schema)
obremo-rpm-businessprocess- services	Yes (obremo-rpm-businessprocess-services schema)
obremo-rpm- businessproductdetails-services	Yes (obremo-rpm-businessproductdetails-services schema)
obremo-rpm-cmn- applicantservices	Yes (obremo-rpm-cmn-applicantservices schema)
obremo-rpm-cmn-hostservices	Yes (obremo-rpm-cmn-hostservices schema)
obremo-rpm-cmn- scorecardservices	Yes (obremo-rpm-cmn-scorecardservices schema)
obremo-rpm-lo-loanapplications	Yes (obremo-rpm-lo-loanapplications schema)
obremo-rpm-sav-account-service	Yes (obremo-rpm-sav-account-service schema)



# 3. Retail Operations Services Domains Configuration

# 3.1 Prerequisites

- 1. Machine should have Java JDK1.8.0\_241 has installed.
- 2. Oracle Fusion Middleware 12cR2 12.2.1.4.0 has to be installed on the machine.



Before proceeding with below steps complete Plato installation guided.

3. Steps for creating all OBREMO domains, properties like port numbers, names will be changing based on the domain. Screenshots provided for such deviations. Domain creation process remains the same.

### 3.2 Retail Operation Service Domain Creation

It is recommended to have separate domain for Retail Operation application. For Creating Domain and Configuration, refer to **How to create and Cluster Configuration** section in ANNEXURE-1.

Service Name	Domain Name
stage-services	
	Retail Operations Domain
obpy-party-services	Retail Operations Domain
party-kyc-services	Retail Operations Domain
obpy-businessprocess-services	Retail Operations Domain
obpy-party-handoff-services	Retail Operations Domain
obpy-party-publisher-services	Retail Operations Domain
obpy-party-maintenance-service	Retail Operations Domain
obpy-party-adapter-services	Retail Operations Domain
obremo-srv-bcn-branchcommon-services	Retail Operations Domain
obremo-srv-cas-cash-services	Retail Operations Domain
obremo-srv-cmn-transaction-services	Retail Operations Domain
obremo-srv-pay-payment-services	Retail Operations Domain
cmc-fc-ai-ml-services	Retail Operations Domain
obremo-srv-tds-term-deposit-services	Retail Operations Domain
obremo-srv-adp-adapter-services	Retail Operations Domain
obremo-srv-cmn-ml-processing	Retail Operations Domain
obremo-srv-cus-customer-services	Retail Operations Domain
obremo-srv-prj-projection-services	Retail Operations Domain
obremo-rpm-maintenance-services	Retail Operations Domain
obremo-rpm-process-driver-services	Retail Operations Domain
obremo-rpm-businessprocess-services	Retail Operations Domain
obremo-rpm-businessproductdetails- services	Retail Operations Domain



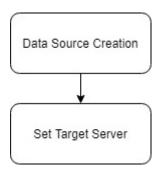
Service Name	Domain Name
obremo-rpm-cmn-applicantservices	Retail Operations Domain
obremo-rpm-cmn-hostservices	Retail Operations Domain
obremo-rpm-cmn-scorecardservices	Retail Operations Domain
obremo-rpm-lo-loanapplications	Retail Operations Domain
obremo-rpm-sav-account-service	Retail Operations Domain



# 4. Data Sources Creation

# 4.1 Pre-requisite

Database setup for Retail operations has to be performed prior to deployment setup. The data sources for the respective micro-services must be created first before the application deployment. Each of the data source target to their corresponding servers on which the application will be deployed. The following sections explain the list of data sources required to be created for Retail Operations services and the steps to configure them in the server.



# 4.2 Data sources List

The table below lists the data sources to be created on each domain prior to deployment of applications onto managed servers.

Service Name	Data source Name	Data source JNDI	Targets
stage-services	PARTY	jdbc/PARTY	Party Managed Server
obpy-party-services	PARTY	jdbc/PARTY	Party Managed Server
party-kyc-services	PARTY	jdbc/PARTY	Party Managed Server
obpy- businessprocess- services	PARTY	jdbc/PARTY	Party Managed Server
obpy-party-handoff- services	PARTY	jdbc/PARTY	Party Managed Server
obpy-party-publisher- services	PARTY	jdbc/PARTY	Party Managed Server
obpy-party- maintenance-service	PARTY	jdbc/ PARTY	Party Managed Server
obpy-party-adapter- services	PARTY	jdbc/PARTY	Party Managed Server



BRANCHCOMMON	jdbc/SRVBRANCHC OMMON	Servicing Managed Server
CASH	jdbc/SRVCASH	Servicing Managed Server
TRANSACTION	jdbc/SRVCMNTXN	Servicing Managed Server
PAYMENT	jdbc/SRVPAYMENT	Servicing Managed Server
CMNCORE	jdbc/CMNCORE	Common Core Server
TERMDEPOSIT	jdbc/SRVTERMDEP OSIT	Servicing Managed Server
ADAPTER	jdbc/SRVADAPTER	Servicing Managed Server
BRANCHCOMMON	jdbc/SRVBRANCHC OMMON	Servicing Managed Server
CUSTOMER	jdbc/SRVCUSTOME R	Servicing Managed Server
PROJECTION	jdbc/SRVPROJECTI ON	Servicing Managed Server
RPMMAINTENANCE	jdbc/OBREMOMAIN TCE	Retail Process Managed Server
RPMProcessDriver	jdbc/RPMPROCES SDRIVER	Retail Process Managed Server
RPMBusinessProcess	jdbc/OBREMOBUS SPRC	Retail Process Managed Server
RPMBusinessProduct	jdbc/OBREMOBPD ETAILS	Retail Process Managed Server
RPMCmnApplicant	jdbc/CMNAPPLICA NT	Retail Process Managed Server
RPMHostService	jdbc/RPMHOST	Retail Process Managed Server
RPMScorecard	jdbc/CMNSCOREC ARD	Retail Process Managed Server
	CASH TRANSACTION  PAYMENT CMNCORE TERMDEPOSIT  ADAPTER  BRANCHCOMMON  CUSTOMER  PROJECTION  RPMMAINTENANCE  RPMProcessDriver  RPMBusinessProcess  RPMBusinessProduct  RPMCmnApplicant  RPMHostService	CASH jdbc/SRVCASH  TRANSACTION jdbc/SRVCMNTXN  PAYMENT jdbc/SRVPAYMENT  CMNCORE jdbc/CMNCORE  TERMDEPOSIT jdbc/SRVTERMDEP OSIT  ADAPTER jdbc/SRVADAPTER  BRANCHCOMMON jdbc/SRVBRANCHC OMMON  CUSTOMER jdbc/SRVCUSTOME R  PROJECTION jdbc/SRVPROJECTI ON  RPMMAINTENANCE jdbc/OBREMOMAIN TCE  RPMProcessDriver jdbc/OBREMOBUS SPRC  RPMBusinessProduct jdbc/OBREMOBPD ETAILS  RPMCmnApplicant jdbc/CMNAPPLICA NT  RPMScorecard jdbc/CMNSCOREC



obremo-rpm-lo- loanapplications	RPMLoan	jdbc/LOANAPP	Retail Process Managed Server
obremo-rpm-sav- account-service	RPMSaving	jdbc/SAVACC	Retail Process Managed Server

# 4.3 Steps to Create Datasource

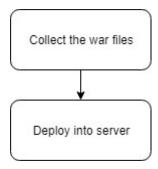
For creating data source, refer to **How to create Data sources** section in ANNEXURE-1.



# 5. Deployments

# 5.1 Pre-requisite

The database setup and data sources creation have to be performed prior to the application deployment stage. Each of the services corresponds to a specific war file that needs to be deployed into the server. The following sections explain the list of war files of the Retail Operations application and the steps to deploy them into the server.



# 5.2 Deployments List

Below table give details of the deployments required on each domain for the Retail Operations application to run. Deploy one after other in the same given order.

Application	Archive name	OSDC path	Targets
Stage Services	stage-services- 5.1.0.war	{unzip the file}OBREMO_SERVICES\stage-services	Party Managed Server
OBPY Party Services	obpy-party-services- 5.1.0.war	{unzip the file} OBREMO_SERVICES\obpy-party- services	Party Managed Server
Party KYC Services	obpy-party-kyc- services-5.0.0.war	{unzip the file} OBREMO_SERVICES\obpy-party-kyc-services	Party Managed Server
OBPY Businessprocess Services	obpy- businessprocess- services-5.0.0.war	{unzip the file} OBREMO_SERVICES\obpy- businessprocess-services	Party Managed Server
OBPY Party Handoff Services	obpy-party-handoff- services-5.0.0.war	{unzip the file} OBREMO_SERVICES\obpy-party-handoff-services	Party Managed Server
OBPY Party Publisher Services	obpy-party-publisher- services-5.0.0.war	{unzip the file} OBREMO_SERVICES\obpy-party- publisher-services	Party Managed Server
OBPY Party Maintenance Services	obpy-party- maintenance-service- 5.0.0.war	{unzip the file} OBREMO_SERVICES\obpy-party- maintenance-service	Party Managed Server
OBPY Party Adapter Services	obpy-party-adapter- services-5.0.0.war	{unzip the file} OBREMO_SERVICES\obpy-party- adapter-services	Party Managed Server



	T		
	obremo-srv-bcn-	{unzip the	Servicing
Branch Common	branchcommon-	file}OBREMO_SERVICES\obremo-	Managed
Service	services-5.0.0.war	srv-bcn-branchcommon-	Server
		services\APP	
	obremo-srv-adp-	{unzip the file}	Servicing
Adapter Service	adapter-services-	OBREMO_SERVICES\obremo-srv-	Managed
	5.0.0.war	adp-adapter-services\APP	Server
	-h	{unzip the file}	Servicing
Cash Services	obremo-srv-cas-cash-	OBREMO_SERVICES\obremo-srv-	Managed
	services-5.0.0.war	cas-cash-services\APP	Server
Machine		{unzip the file}	Servicing
Learning	obremo-srv-cmn-ml-	OBREMO_SERVICES\obremo-srv-	Managed
Processing	processing-5.0.0.war	cmn-ml-processing\APP	Server
Common	obremo-srv-cmn-	{unzip the file}	Servicing
Transaction	transaction-services-	OBREMO_SERVICES\obremo-srv-	Managed
Service	5.0.0.war	cmn-transaction-services\APP	Server
Gervice	obremo-srv-cus-	{unzip the file}	Servicing
Customer	customer-services-	OBREMO_SERVICES\obremo-srv-	Managed
Service			Server
	5.0.0.war	cus-customer-services\APP	
Dayma and Cambias	obremo-srv-pay-	{unzip the file}	Servicing
Payment Service	payment-services-	OBREMO_SERVICES\obremo-srv-	Managed
	5.0.0.war	pay-payment-services\APP	Server
Projection	obremo-srv-prj-	{unzip the file}	Servicing
Services	projection-services-	OBREMO_SERVICES\obremo-srv-	Managed
	5.0.0.war	prj-projection-services\APP	Server
Term Deposit	obremo-srv-tds-term-	{unzip the file}	Servicing
Service	deposit-services-	OBREMO_SERVICES\obremo-srv-	Managed
Service	5.0.0.war	tds-term-deposit-services\APP	Server
Mail Poller	cmc-fc-ai-ml-services-	{unzip the file}	Common Core
Service	5.0.0.war	OBREMO_SERVICES\cmc-fc-ai-	Server
Service	5.0.0.war	ml-services\APP	
RPM	obremo-rpm-	{unzip the file}	Retail Process
Maintenance	maintenance-services-	OBREMO_SERVICES\obremo-	Managed
Services	5.0.0.war	rpm-maintenance-services\APP	Server
DDM D	obremo-rpm-process-	{unzip the file}	Retail Process
RPM Process	driver-services-	OBREMO_SERVICES\ obremo-	Managed
Driver	5.0.0.war	rpm-process-driver-services \APP	Server
	obremo-rpm-	{unzip the file}	Retail Process
RPM Business	businessprocess-	OBREMO_SERVICES\ obremo-	Managed
Process	services-5.0.0.war	rpm-businessprocess-services\APP	Server
		{unzip the file}	Retail Process
RPM Business	obremo-rpm-	OBREMO_SERVICES\ obremo-	Managed
Product details	businessproductdetails-	rpm-businessproductdetails-	Server
i Toduct uctalls	services-5.0.0.war	services\APP	OCI V CI
	obromo rom omn	{unzip the file}	Potail Process
RPM Common	obremo-rpm-cmn-		Retail Process
Applicant	applicantservices-	OBREMO_SERVICES\ obremo-	Managed
	5.0.0.war	rpm-cmn-applicantservices\APP	Server
RPM Host	obremo-rpm-cmn-	{unzip the file}	Retail Process
Services	hostservices-5.0.0.war	OBREMO_SERVICES\ obremo-	Managed
		rpm-cmn-hostservices\APP	Server
	obremo-rpm-cmn-	{unzip the file}	Retail Process
RPM ScoreCard	scorecardservices-	OBREMO_SERVICES\ obremo-	Managed
	5.0.0.war	rpm-cmn-scorecardservices \APP	Server



RPM Loan	obremo-rpm-lo-	{unzip the file}	Retail Process
Applicant	loanapplications-	OBREMO_SERVICES\obremo-	Managed
Services	5.0.0.war	rpm-lo-loanapplications\APP	Server
DDM Sovings	obremo-rpm-sav-	{unzip the file}	Retail Process
RPM Savings (CASA) Services	account-service-	OBREMO_SERVICES\obremo-	Managed
(CASA) Services	5.0.0.war	rpm-sav-account-service\APP	Server

# 5.3 Steps to Deploy as Application

To deploy application, refer to **How to deploy** section in ANNEXURE-1.



# 6. Restarts and Refresh

Once everything is deployed, restart all the managed servers. And for each application call path "/refresh" for refreshing the configuration properties.

# 6.1 Restarting Servers

To restart the server, refer to **How to restart** section in ANNEXURE-1.



# 7. Logging Area

# 7.1 Introduction

This part of the document will talk about the logs area where after deployment of Retail Operation Applications in WebLogic server.

#### 7.1.1 Logging Area

Retail Operations Application writes logs in the below area of the server-

<WEBLOGIC\_DOMAIN\_CONFIG\_AREA/servers/APP/logs/ APP.out</pre>

Let's assume a domain has been created **party\_domain** with **managed\_server** name called **PARTYAPP** in the following area of the server

~/middleware/user\_projects/domains/**party\_domain**". Logging area for Retail Operations applications would be

~/middleware/user\_projects/domains/party\_domain/servers/PARTYAPP/logs/PARTYAPP.out.



# 8. Retail Operations UI Domain and Cluster Configuration

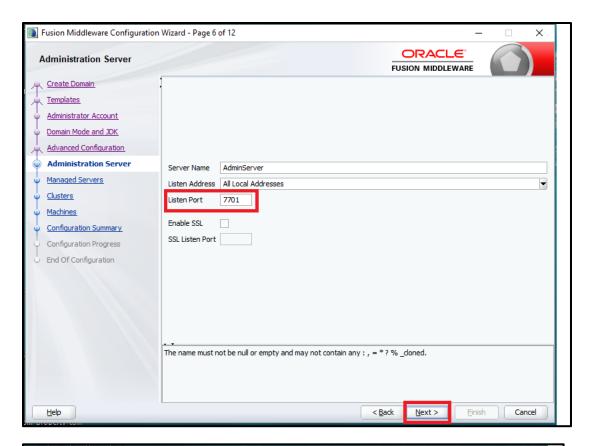
# 8.1 Prerequisites

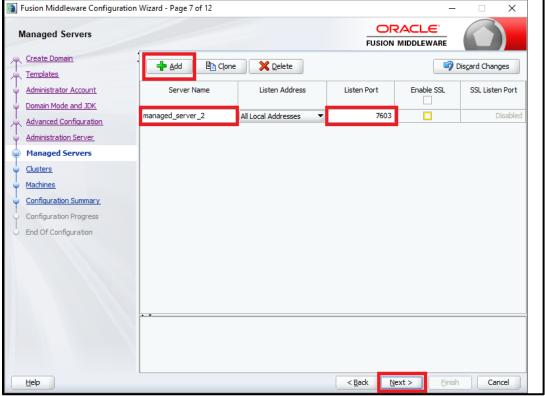
- 1. Machine should have Java JDK1.8.0\_241 has installed.
- 2. Oracle Fusion Middleware 12cR2 12.2.1.4 has to be installed on the machine.

# 8.2 Retail Operations UI Domain (OBREMOUI)

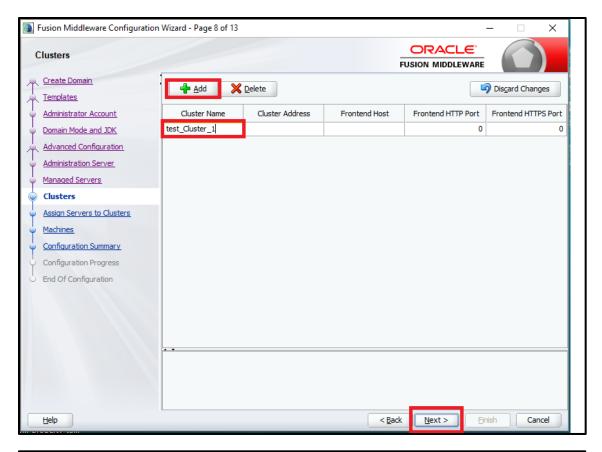


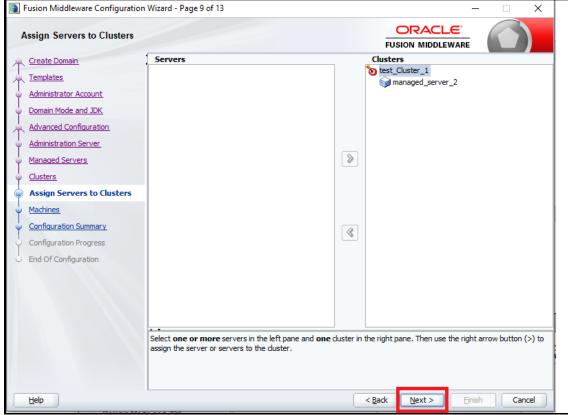




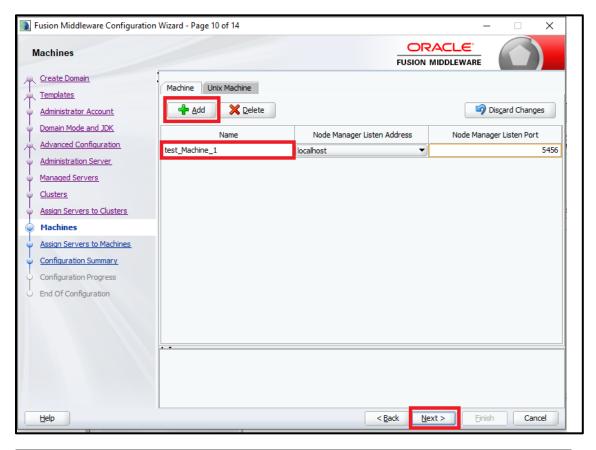


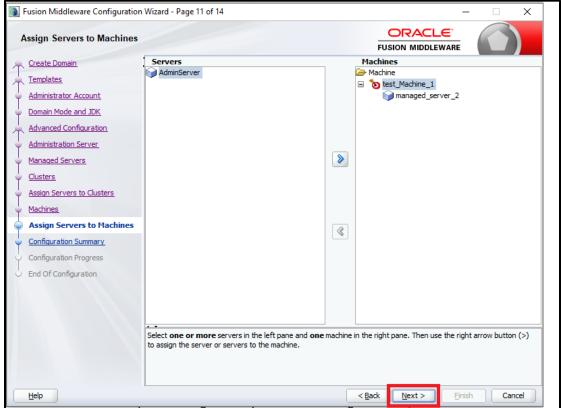




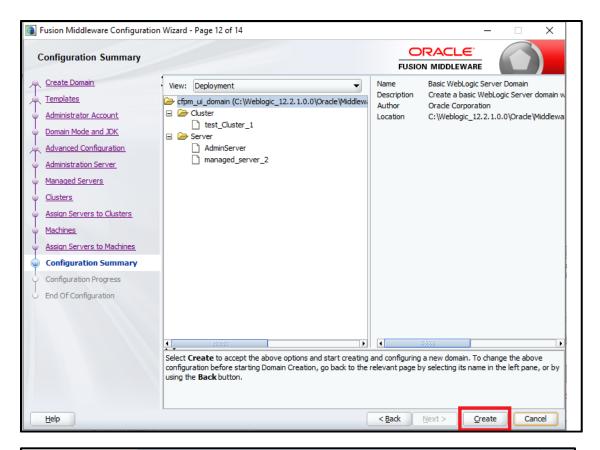


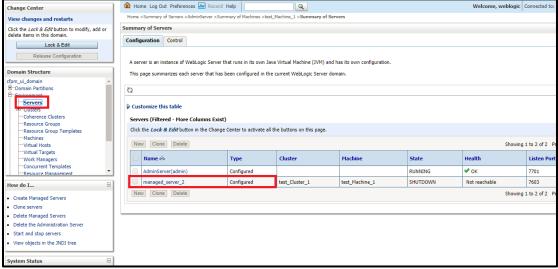




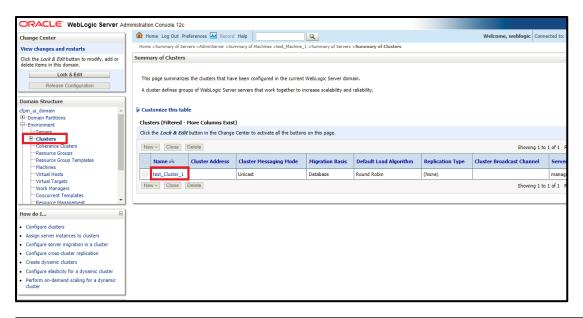


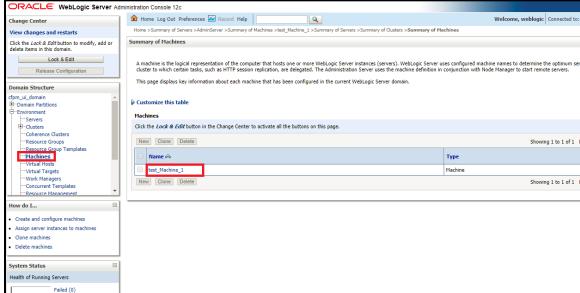












### 8.3 Post Domain creation configurations

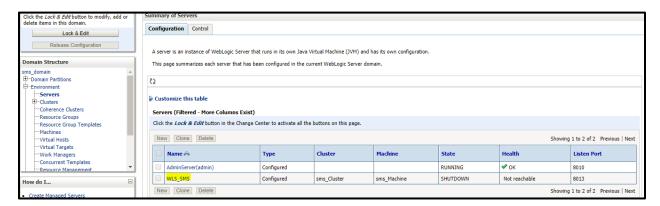
Once finished, refer oracle fusion middleware documents for more details on how to start admin server, node manager and managed servers.

- Create boot.properties file under /user\_projects/domains/XXXXdomainNameXXX/servers/AdminServer/security.
- 2. Edit boot.properties and give username and password details.
- 3. Goto /user\_projects/domain/sms\_domain/bin.
- 4. Run **startWeblogic.cmd** (or **.sh** if operating system is linux).
- 5. Goto /user\_projects/domains/ sms \_domain/bin.
- 6. Run setNMJavaHome.cmd (.sh).
- 7. Goto /user projects/domains/ sms domain/nodemanager.

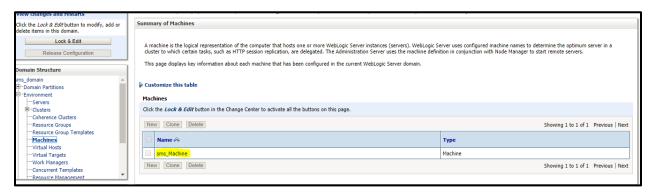


- 8. And edit **nodemanager.properties** as required(securelistner = false if ssl and keystore is not given) And in admin console also navigate to **Machines** > **sms\_Machine** -> **Node Manager** -> **Type** -> **Plain** -> **Save**.
- 9. Navigate to /user\_projects/domains/ sms \_domain/bin.
- 10. Run startNodeManager.cmd (or .sh if operating system is linux ).
- 11. Start all managed servers.

Login to console and verify servers and clusters.









# 9. Retail Operation User Interface Deployments

### 9.1 Steps to deploy as application

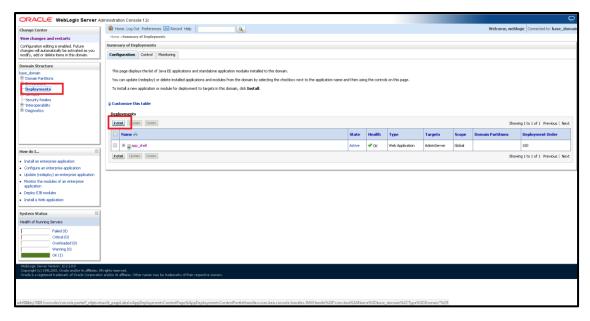
# STOP

#### Note the following:

Server names, Domain names need not to be same as this doc provides.

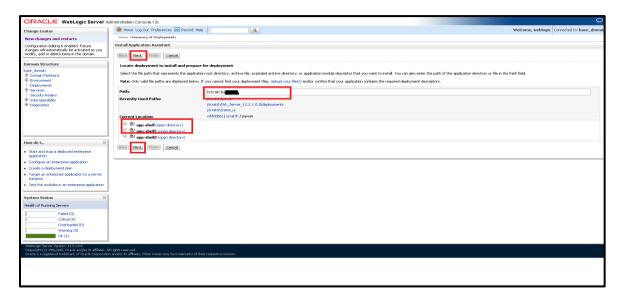
Steps to Deploy archives as application on weblogic is same for all the above except for managed server and domain where we deploy will differ. Find the below screenshots to see how deployment of archive as application is done on weblogic.

- 1. Extract the zip file under **UI** folder.
- 2. Open app-shell\common\js\util\config\config.json file change apiGatewayURL to point plato-api-gateway URL.
- 3. Copy app-shell folder and paste it to your server. E.g. scratch/deployment.
- 4. Open Weblogic console and navigate to the **Deployments**.

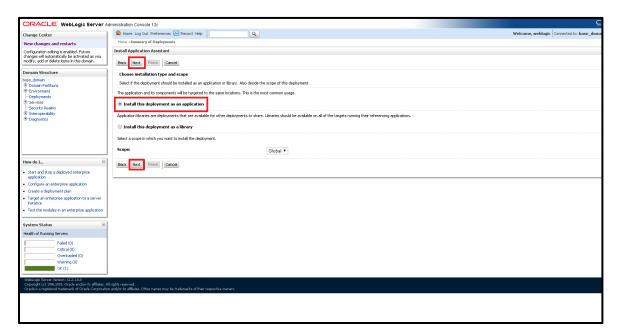




5. Click **Install**, paste folder location on path and press **Enter** key, select the app\_shell directory.

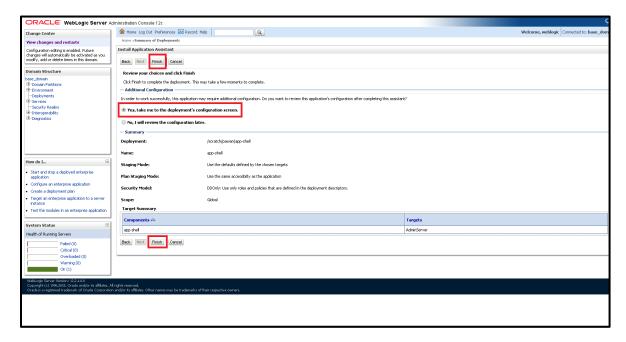


6. Check the option install this deployment as an application option and click Next.

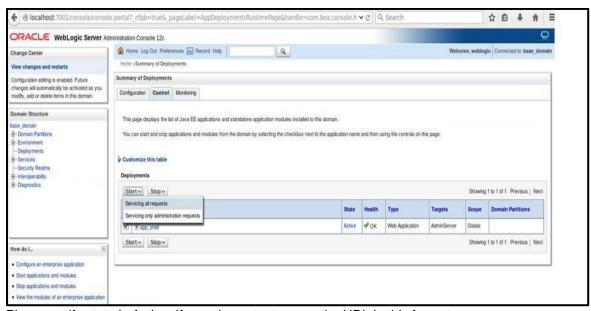


- 7. Name the deployment as app\_shell and click **Next**.
- 8. Check the option Yes, take me to the deployment's configuration screen and click Finish.





Navigate to the Control tab and click start. Select the option Servicing all requests and Click Yes.



10. Please verify state is Active. If yes please try to open the URL in this format:

http://HostName:PortNo/obremo-app-shell-14.4.0.0.0/

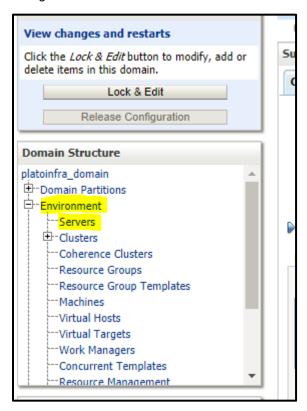


### 10.Restarts and Refresh

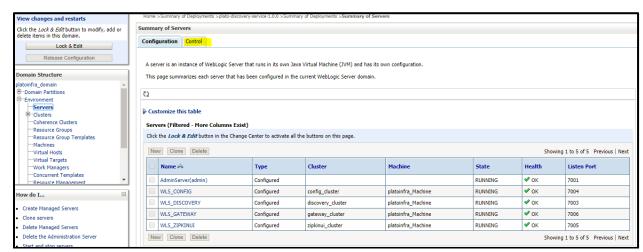
Once everything is deployed, restart all the managed servers. And for each application call path **/refresh** for refreshing the configuration properties.

### 10.1 Restarting Servers

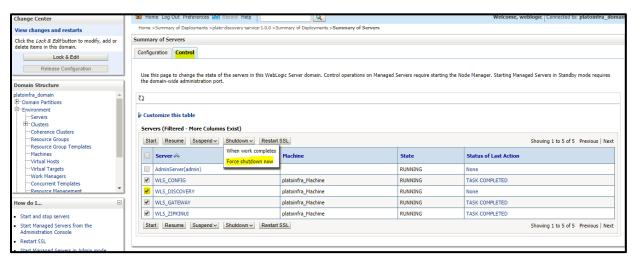
1. Navigate to **Environment** and then click **Servers**.



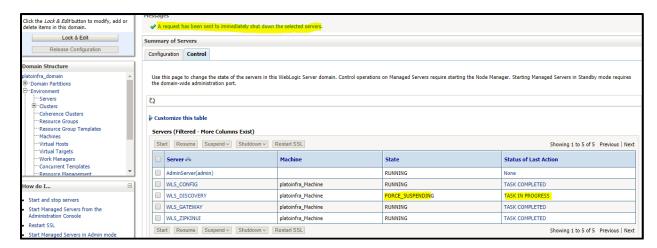
2. Click Control tab and select servers to shut down, and click Yes to confirm shutdown.



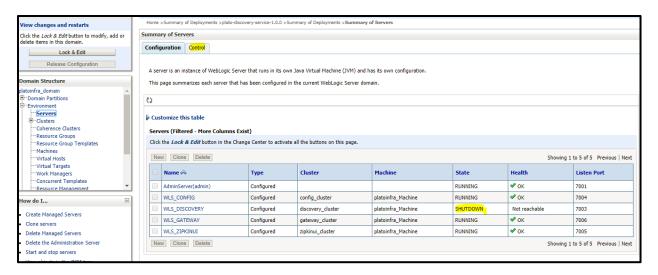




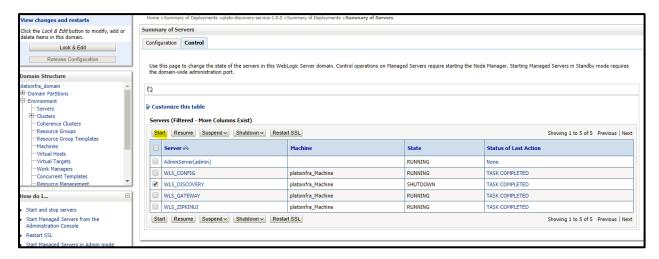






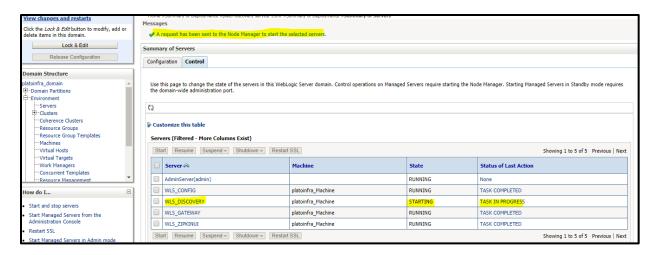


3. Once shutdown is completed, navigate to **Control** and select the servers to start and confirm action

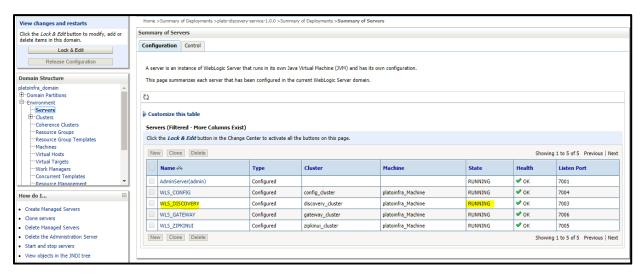


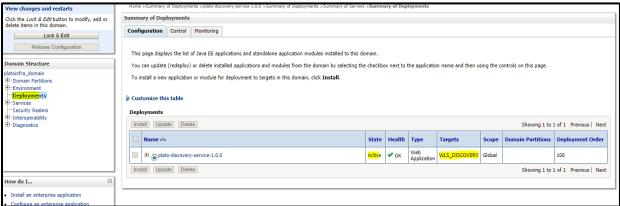






4. When all requested servers are running, navigate to **Deployments** and check if deployments are in active state.







# 11.Deployments

# 11.1 Retail Operations Processes

Below are the list of Conductor based processes which have to be deployed for the Retail Operations.

Serial Number	Process Name	Dependent process
1	OBPY-PARTY-ONBOARDING- PROCESSFLOW	None
2	CURRENTACCOUNT	None
3	EDUCATIONLOAN	None
4	HOMELOAN	None
5	INITIATION	None
6	PERSONALLOAN	None
7	SAVINGSACCOUNT	None
8	VEHICLELOAN	None

# 11.2 Updating the process

Before deploying the process the following section to be updated with the server ip/port for the end points used in the process.

For each process, open the process to find for "http\_request" and modify the following in the uri.

#### "uri": "http://{{PROCESS\_SERVER\_HOST}}:{{PROCESS\_SERVER\_PORT}}/

{{PROCESS\_SERVER\_HOST}} - IP of the Conductor server.

{{PROCESS\_SERVER\_PORT}} - Port of the Conductor server

# 11.3 Steps to Deploy Conductor Process



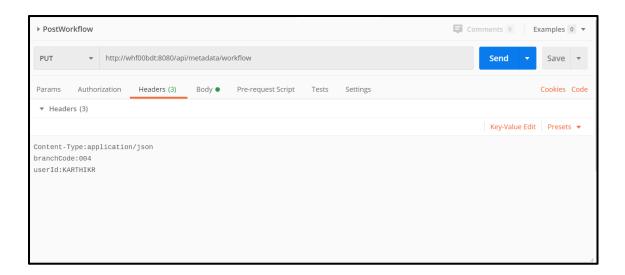
Note the following:

Server names, Domain names need not to be same as this doc provides.

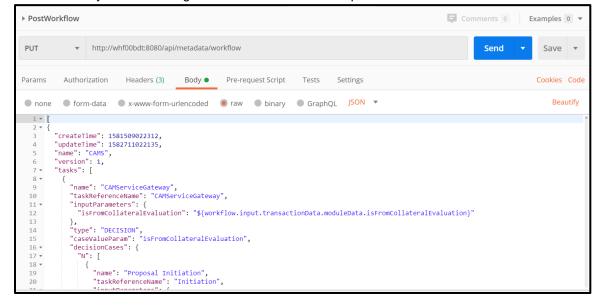
Steps to Deploy a process remains the same for all the process files.

- 1. Launch Postman.
- Create a new Request (if not done already) and select POST method. If the process flow is already deployed and if you want to update it, then the method should be "PUT".
- 3. Input the header params as shown below:



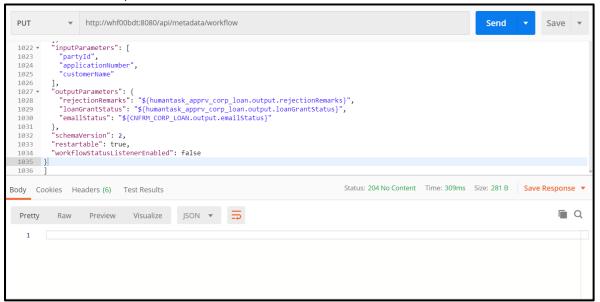


4. Paste the body of the message with the content from the process file.





5. Click Send. Response status 204 returned from server.





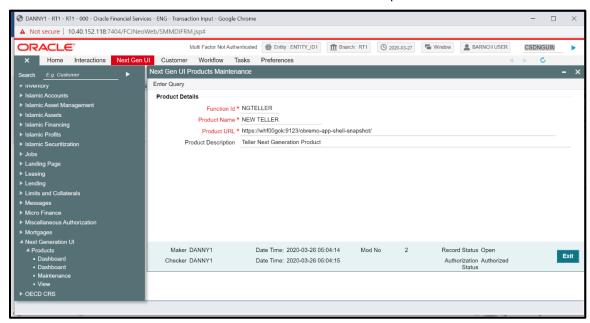
# 12.Launching Retail Operations from UBS

# 12.1 Introduction

In this section you are going to setup database related configuration for OBREMO Installation. It is recommended to create different schema for each application. Below setup is designed to work with separate schema for each application.

### 12.2 FCUBS Configurations

After Login to FCUBS environment click on **Next Generation UI** Menu and launch the maintenance screen **CSDNGUIM**. Ensure that user has roles for the screen. Update the Plato Product URL



A new Function id **NGTELLER** is released as Static Data and Ensure user roles has been maintained for the same. Once the roles are maintained Click **Next Gen UI** on tool bar. **Next Gen UI Dashboard** will be displayed with the list of products. Click **Retail** product, which will Launch **Plato Teller Dash Board**. Ensure the same user id is maintained in for the retail product and it has necessary roles.

### 12.3 PLATO Configurations

SECURITY\_CONFIG table in PLATO\_SECURITY schema should have the following entries.

Key	Value
INTEGRATION_ENABLED	True
INTEGRATION_CALLBACK_	https://FCUBShostname:FCUBSport/FCJNeoWeb/Validatio
URL	nService/FCNonceValidation/validate

Please update the FCUBS hostname and port number in the above URL.



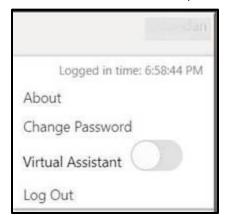
# **13.Oracle Digital Assistant Configuration**

# 13.1 Introduction

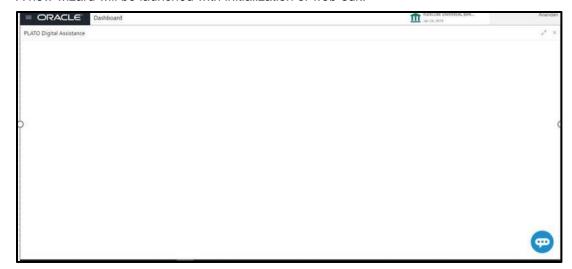
Retail Operations has to interface with Oracle Digital Assistance(ODA) for Chatbot use cases. To address above requirement, the Plato Digital Assistant wizard CCA is having configuration to connect to ODA. This wizard contain enabling of Oracle Digital Assistant's Client SDK for JavaScript to add live messaging to web application.

### 13.2 Plato Setup

A switch is added in user info panel, to enable/disable Digital Assistance.

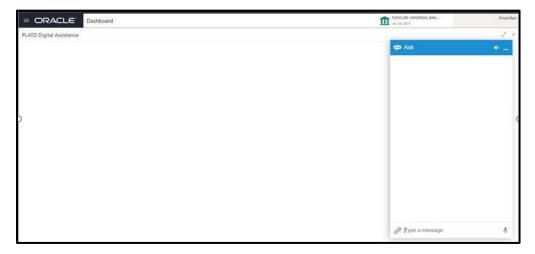


A new wizard will be launched with initialization of web-sdk.





Web-sdk will display chat bot icon, which can be used for communication with Oracle Digital Assistant's Server.



# 13.3 PLATO Configurations

**PRODUCT\_SERVICES\_CTX\_LEDGER** table in PLATOUI schema should have the following entries.

Key	Value
Product Name	ODA
Service Name	odaservice
Service Context Path	/api-gateway/
Header App Id	URI,Channelld and SECRET values to be fetched from ODA server configured to communicate with ODA client i.e web-sdk. values to be fetched from ODA server configured to communicate with ODA client i.e web-sdk. isODA flag needs to be set to "Y" in order to enable chatbot wizard.

**PRODUCT\_SERVICES\_ENV\_LEDGER** table in PLATO schema should have the following entries.

Key	Value
Product Name	ODA
URL	https://hostname:platodiscoveryport/

Please update the hostname and port number in the above URL.





**Retail Operations Installation Guide** 

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